



Rug Washing & Care Guide

Look after your handmade milk cotton rug the right way

Every Fifth Knot rug is hand-tufted to your chosen design. Soft milk cotton yarn is tufted into a fabric base to form the design, and a backing is then applied on the reverse to lock the yarn in place. This backing can be damaged by too much water, heat or hard scrubbing. So the simple rule for care is: **cold water, gentle blotting, and drying fully in the shade.** Please read this guide once before you wash your rug.

Everyday Care

- ✓ Vacuum gently or use a soft brush once or twice a week to remove dust.
- ✓ Keep the vacuum's rotating brush **switched off**, otherwise yarn may be pulled out.
- ✓ If something spills, **blot** it straight away with a tissue or dry cloth.
- ✓ Rotate the rug every now and then so it wears evenly on all sides.

Spot Cleaning

- 1 **Blot** up dirt or liquid with a dry tissue or cloth. Do not rub, as this spreads the stain.
- 2 Mix a little mild shampoo or liquid detergent into cold water and dampen a soft cloth.
- 3 **Dab** the stain with the damp cloth, working from the outside towards the centre.
- 4 Dab again with a cloth dampened in clean water to lift out the soap.
- 5 Press a dry towel on the area to soak up the water, then leave it to dry in the shade.

Tip: Before using any new cleaner, test it on a tiny hidden corner of the rug first to check that the colour does not run.

Washing the Whole Rug

Only wash the whole rug if it is very dirty, and always wash it **by hand**.

- 1 Fill a bathtub or large basin with **cold water** and add a little mild detergent.
- 2 Wash with **light pressure** from your hands. Do not scrub with a brush.
- 3 Rinse in clean cold water until all the soap is gone.
- 4 **Do not twist or wring.** Roll the rug in a large dry towel and press out the water.

Drying

- ✓ Lay it flat in a shaded, well-ventilated place.
- ✓ Turn it over now and then so both sides dry.
- ✓ Use it again only once it is **completely dry**, backing included.
- ✓ Never fold or roll the rug while it is damp.



⚠ Warning: Never do these things

- ✗ Do **not machine wash** or tumble dry. It damages both the yarn and the backing.
- ✗ Do **not dry clean**. The chemicals can damage the backing.
- ✗ Do **not use bleach** or harsh chemicals (toilet cleaner, phenyl, etc.).
- ✗ Do **not use hot water**. Colours can fade and the yarn can shrink.
- ✗ Do **not dry in direct sun**, near a heater or with a hair dryer.
- ✗ Do **not iron** the rug.
- ✗ No hard scrubbing, brushing, twisting or pulling.
- ✗ Do not keep the rug in a damp or humid spot.

Care by Product

Product	How to care for it
Desk or keyboard rug	Dust or vacuum lightly and regularly. Blot tea or coffee spills straight away.
Mini rug & coaster	Do not let water from cups or sweat build up. If it gets wet, dry it flat in the shade.
Floor rug	Vacuum regularly with the brush off. Rotate it. Keep it off damp floors.
Wall art	Do not wash with water. Only dust with a soft brush or dry cloth. Do not hang on damp walls.
Mirror frame	Keep glass cleaner and water off the rug. Clean the rug part with a dry cloth or soft brush.

Common Problems & Fixes

Problem	What to do
Yarn coming loose	Do not pull it. Snip any raised yarn at the base with scissors. A little shedding at the start is normal.
Rug smells	Leave it in a shaded, airy spot for a few hours. If it is damp, dry it completely.
Rug is curling or wrinkled	Lay it flat in the shade with a light weight on top for a while.
Big stain won't come out	Do not scrub harder. Send us a photo of the stain in our inbox for advice.
Dirty from pets or children	Blot up the liquid, wipe with the spot cleaning steps, then dry completely.

Need help? Message the Fifth Knot inbox with any question or problem about your rug. A photo of the stain or problem makes it much easier for us to advise you.

Your rug, your story. Keep it looking great for years to come.